

# TECHNICAL ASSOCIATES TERMS & CONDITIONS

## **In General:**

Unit Prices are given in our price list, unless otherwise noted.

All prices quoted herein are F.O.B., Canoga Park, CA.

We reserve the right to alter specifications at any time without incurring the obligation of incorporating new features in previously manufactured equipment.

## **Payment Terms:**

1/2% 10 days, net 30 days upon approved credit. No extra charge is made for packing for domestic shipments. Export charges will be quoted upon application. Prices are subject to change without notice. Quotations remain firm for 60 days.

## **Shipping Instruments:**

Please Include shipping instructions when ordering; in the event that shipping instructions are not given, we will use our best judgment.

## **Service Charges:**

Service charges for repairs are usually billed on an hourly basis; however, if desired, an estimate can be given before the work is undertaken. The unit to be repaired should be shipped prepaid to Technical Associates.

A \$35.00 charge is applied to all instruments which an estimation is given and either the instrument is NOT repaired by Technical Associates or is NOT replaced by one of our new units.

## **Limited Warranty:**

Technical Associates warrants instruments and equipment (Except: Tubes, Batteries, & Crystals), manufactured by them to be free from defects in workmanship or material under normal use for a period of one year from the date of shipment from the factory to the buyer. Tubes, fuses, batteries and crystals are subject to the guarantee established by the manufacture of them, however Technical Associates will assist customers in obtaining the full benefits of these guarantees.

If, within the one year warranty period, any Technical Associates instrumentation or equipment requires service as a result of a defect in original material workmanship, and is not the result of damage through misuse or accident, the buyer may return it to the factory of Technical Associates at Canoga Park, CA or to a service station designated by Technical Associates, transportation charges prepaid, for service at no charge under the warranty. The buyer is urged to communicate with Technical Associates when warranty service is required, stating the nature of the difficulty and giving model and serial number of the instrument. It may be possible to diagnose the trouble and send a replacement part or assembly, thereby avoiding the expense of shipment.

Technical Associates will return the instrument to the buyer, transportation charges prepaid, after repairs or replacement under warranty are completed. The liability of Technical Associates under this warranty is limited to the cost of replacements of defective parts upon prompt notification of such defect.

This is the only warranty and no other warranty, express or implied, is valid.

## **Module Service Guarantee:**

In the event of failure for any reason, Technical Associates will, upon notification and based on stock available, immediately replace the offending module. On receipt of the new module by the user, the offending unit is returned to Technical Associates. If failure is covered by warranty, no charge will be made for this service. Should failure be outside of the warranty, charges will be minimized since a field service man's travel time will not be involved. Downtime of system will be minimized since unit will not be out of service while the module is being repaired. There is NO CHARGE for the loan service. Shipment of replacement module can normally be made the same day as notification.

Please contact us for Questions or Comments.



## **TECHNICAL ASSOCIATES**

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